

"Exchange Policy"

(Only available for on-line purchases)

When you purchase *Protect the Package* merchandise, you are receiving a quality article of clothing while helping improve the quality of life for men fighting cancer. If you have any questions or concerns regarding our merchandise, please email me directly **PRIOR** to ordering. Once your order is complete we do offer an exchange policy (listed below), but do not offer a return policy.

Protect the Package wants you to feel good in your gear. If your purchase does not fit properly, you may exchange it for a different size as long as it is in the original condition and within 40 days of ordering. **Please note:** Due to health code issues and common sense, we are not able to exchange items that have been washed, dry cleaned, soiled, worn or damaged. Items with hair, deodorant markings, grass stains, etc, would not be exchangeable. Cutting off the sleeves and realizing you do not like the look is not a reason for exchange. Do not go to the gym or bar wearing the shirt and expect us not to smell that not so nice odor when you attempt to exchange it. If any of the above listed (or not listed dirty stuff) has occurred to your merchandise, it cannot be exchanged. **You**, the customer is responsible for all shipping charges on purchases and exchanges. *Protect the Package* will cover the shipping costs to return the exchanged merchandise to you via standard mail.

Step 1

To ensure your exchange is processed correctly, please follow these handy instructions:

- Include your name and return address in the package
- Include your order number in the package
- Include the NEW size you would like
- Make sure the condition is right for exchanging. (see above)
- Check out the purchase date, is it within 40 days?
- Allow 3-4 weeks for delivery

Step 2

Send to:

Protect the Package LLC (exchange)
781 Autumn Ridge Lane
Hartford, WI 53027